

# healthy practices™

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## IN THIS ISSUE

Medicaid Update .....	2
Medical Policy Updates.....	2
UM Updates.....	3
EDI Updates.....	3
Pharmacy Updates .....	4
Quality Improvement Updates.....	6

### Reminder: *Healthy Practices* is news for your ENTIRE practice

MVP's *Healthy Practices* newsletter for health care providers includes information that's important for doctors, as well as practice managers and office staff. Please circulate each issue throughout your practice; you also may view/download each issue from the News section of MVP's secure Web portal for providers when you log in at [www.mvphealthcare.com/provider](http://www.mvphealthcare.com/provider).

### New "return claim" letter to replace remittance advice

Beginning in December 2010, Facets paper claim edits that were originally communicated through a remittance advice will instead be communicated through a "Return Claim" letter that indicates submission errors.

The new paper claims processing edits are pursuant to MVP Health Care's initiative to integrate its core system platforms by 2012, as well as ongoing efforts to improve transparency and provider satisfaction.

In the current process, a claim that contains errors is accepted into MVP's claims processing system and run through the adjudication process. Errors are not communicated to provider offices until a remittance batch job is run, which can take several days. Also, the remittances can only list one reason for the denial of a claim, even if multiple errors were found.

The new process will reject claims with fatal errors (errors that preclude the claim from being priced) at the "front door" before they get into the claims system. Notification will be done via a return letter. If the claim is being returned for multiple reasons, the letter will include that level of detail. This will result in quicker turnaround times, since providers will be notified of errors within 24-48 hours, affording a more immediate opportunity to resubmit a new claim with corrected information, rather than receiving actionable notification only after the full end-to-end process is complete.

Please note that this change will only affect paper claims, and only for members with an MVP ID that begins with a number. Paper claims for members with an MVP ID that begins with a letter are not affected. The transition to return letters will take place gradually between December 2010 and January 2011; therefore, provider offices may not be immediately affected.

### Fatal Claim errors that will be communicated in a "Return Claim" letter rather than on a remittance:

- Invalid or Blank Date of Service
- Total Charges field left blank (if no charges, submit amount as \$0)
- Line Charges field left blank (if no charges, submit amount as \$0)
- Invalid or blank Primary Diagnosis Code
- Invalid or blank Procedure Code
- Invalid Modifier Code
- Blank Date of Birth
- Invalid or blank Taxonomy code (multi-specialty providers only)
- Invalid or blank Type of Bill (Facility claims only)
- Invalid or blank Revenue Code (Facility Claims only)
- Invalid or blank Discharge code (Facility Claims Only)
- Quantity field submitted as "0" or left blank
- Facility claim that is not submitted on a UB-04
- Professional claim that is not submitted on a CMS-1500

Fatal claim errors that are currently communicated via "Return Claim" letter: Practitioners submitting paper claims are already receiving return claim letters for the following errors; however, with the rollout of the new process, the letter verbiage and template will be different.

### Member Unknown:

- SSN # submitted rather than a Member ID
- No Member ID
- Incorrect/Invalid Member ID
- Incorrect/Invalid CIN or HIC #s

### Provider Unknown:

- Blank or invalid Tax ID
- Blank or invalid NPI

### Policy reminder: MVP non-participating provider within a participating group

To remain compliant with the New York State law, MVP Health Care would like to remind you of our Policy and Procedure regarding non-participating providers. **Any health care provider that joins a participating provider group will be loaded as a non-participating provider until they have been fully reviewed and**



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*Healthy Practices* is a bi-monthly publication of the Corporate Communications Dept.

### Contacting Professional Relations

MVP Corp. Headquarters (888) 363-9485  
Southern Tier (607) 651-9141  
Central New York (800) 888-9635  
Midstate (800) 568-3668  
Mid-Hudson (800) 666-1762

### Comments

Write to:  
*Healthy Practices*  
MVP Health Care, Inc.,  
Professional Relations Dept.  
PO Box 2207, Schenectady, NY 12301

approved by MVP's Credentialing Committee. New providers joining a participating group should contact MVP to begin the credentialing process.

**Please be aware that MVP members are significantly impacted when services are rendered by a non-participating provider in a participating group.** Claims submitted by non-participating providers who care for MVP members will be paid at the non-participating provider usual and customary rates.

#### What this means for members:

- Members of MVP plans that do not have out-of-network benefits, including but not limited to HMO and government plans (e.g. Medicaid), do not have coverage for services performed by non-participating providers and may be responsible for paying medical costs in full.
- Members of MVP plans that do include out-of-network benefits will be subject to the out-of-network cost share and benefit rules.
- Members cannot choose a non-participating provider to act as a primary care physician (PCP).

If you have a new provider joining your group and would like to begin the credentialing process, or if you have additional questions, please contact your MVP Regional Professional Relations Department.

### MVP moves to one P.O. Box to simplify paper claims submission

You told us that submitting paper claims to multiple P.O. Boxes was an administrative burden for your offices and we heard you! All paper claims may now be submitted to **P.O. Box 2207, Schenectady, NY 12301**. There will be no delay in processing. We are in the process of updating the forms on our Web site. However, you can begin to use the single P.O. Box immediately. Thank you for your feedback and suggestions!

## Medicaid Update

### New York Medicaid's patient-centered medical home incentive program

The New York State Department of Health has implemented an initiative to promote the development of patient-centered medical homes for Medicaid members receiving primary care services. Upon required federal approval, health care providers that meet New York's medical home standards will be eligible to receive additional payment for primary care services to Medicaid members. New York has adopted the National Committee for Quality Assurance (NCQA) Physician Practice Connections® - Patient Centered Medical Home™ (PPC®-PCMH™) program as the standards for this initiative. Health care providers who are recognized by the PPC-PCMH program will be eligible for additional payments.

The PPC-PCMH standards emphasize the use of systematic, patient-centered, coordinated care management processes. There are nine standards, including 10 must-pass elements, which can result in one of three levels of recognition. For each level of NCQA recognition, reimbursement amounts are based on an average payment per visit.

- MVP Health Care will reimburse MVP Option providers who achieve level 1, 2 or 3 recognition from NCQA according to the State-recommended reimbursement levels of \$2, \$4 and \$6 per member, per month (PM/PM), based on the number of Option and Option Family members assigned to the provider's panel.

- MVP is currently processing initial reimbursements, which will be retrospective to either July 1, 2010 or the date on which New York State identified you as eligible for the NCQA payment.
- After initial reimbursements are made, MVP will make reimbursement payments on a quarterly basis.

Details about the incentive program are online at

[www.nyhealth.gov/health\\_care/medicaid/program/update/2009/2009-12spec.htm](http://www.nyhealth.gov/health_care/medicaid/program/update/2009/2009-12spec.htm). For more information about the PPC-PCMH standards, go to [www.ncqa.org/Portals/0/PCMH%20brochure-web.pdf](http://www.ncqa.org/Portals/0/PCMH%20brochure-web.pdf).

## Medical Policy Updates

The MVP Quality Improvement Committee (QIC) approved the policies summarized below during the September meeting. Some of the benefit interpretation policies may reflect new technology while others clarify existing benefits. All policy updates are listed online in the *Benefits Interpretation Manual (BIM)*. Visit MVP online at [www.mvphealthcare.com](http://www.mvphealthcare.com). Providers can directly access the online BIM through the *Reference* section of the provider portal. The *Current Updates* page of the BIM lists all policy updates. If you have questions regarding the policies or wish to obtain a paper copy of a policy, contact your Professional Relations representative.

*Healthy Practices* and/or *FastFax* will continue to inform your office about new and updated policies. MVP encourages your office to look at all of the revisions and updates on a regular basis in the *Benefit Interpretation Manual (BIM)* located at [www.mvphealthcare.com](http://www.mvphealthcare.com) in the *Reference* section.

### Medical policy updates effective December 1, 2010

#### Biofeedback Therapy

- Dysfunctional voiding in children has been added as an indication for biofeedback therapy.
- Pediatric migraine and tension-type headache have been added as an indication for biofeedback therapy.

#### Bone Growth Stimulator

- Language regarding high-risk patients was updated Electric Bone Growth Stimulator (Invasive and Non-invasive) use in spinal fusion patients. Patients who are smokers, take medications effecting healing, have glycohemoglobin greater than or equal to 7, or have renal disease are considered high risk.

#### Burn Garments & Lymphedema Sleeves – NEW Policy

- Previously, burn garments were addressed in the Pressure Garments (TED or Jobst), Compression Garments, and Elastic Stockings medical policy.
- This policy address burn garments and lymphedema sleeves and follows Medicare criteria.
- Compression burn garments are covered when they are used to reduce hypertrophic scarring and joint contractures following a burn injury.
- A lymphedema sleeve is considered medically necessary to reduce or control pooling of fluids to an affected limb after a mastectomy or when the member has chronic lymphedema.

#### Canaloplasty & Viscocanaloplasty – NEW Policy

- This is a non-coverage policy.
- There is insufficient evidence in the peer reviewed literature to support long-term safety and efficacy of canaloplasty for the treatment of open angle glaucoma and it is, therefore, considered investigational for all indications.

- There is insufficient evidence in the peer reviewed literature that viscocanalostomy results in proven beneficial outcomes that are superior to conventional trabeculectomy in reducing intraocular pressure for the treatment of open angle glaucoma and it is, therefore, considered not medically necessary for all indications.

### Compression Stockings – **NEW Policy**

- Previously, compression stockings addressed in the Pressure Garments (TED or Jobst), Compression Garments, and Elastic Stockings medical policy.
- Coverage for compression stockings is not allowed for members without a disposable rider.
- A Medicare variation allows coverage for Medicare members for gradient compression below the knee stockings when used to treat open venous stasis ulcers.

### Cosmetic & Reconstructive Surgery

- Dermal injections for the treatment of facial lipodystrophy syndrome are not covered for Commercial members. They are considered cosmetic and are not medically necessary.
- A Medicare variation has been added regarding dermal injections for the treatment of facial lipodystrophy syndrome.

### Genetic Counseling & Testing

- Criteria for Cowden’s Syndrome genetic testing were added.
- Criteria for HER2 testing were added.
- The Cowden’s Syndrome & HER2 testing criteria follow NCCN Guidelines.
- Language regarding drug metabolizing enzyme genotyping systems (e.g., Amplichip™) was added to the policy. Drug metabolizing enzyme genotyping systems are considered experimental/investigational and, therefore, are not covered.

### Pressure Garments (TED or Jobst), Compression Garments, and Elastic Stockings – **DELETED**

- Burn garments and lymphedema sleeves are addressed in the new Burn Garments and Lymphedema Sleeves medical policy.
- Compression stockings are addressed in the new Compression Stockings medical policy.

### Prophylactic Mastectomy Oophorectomy

- Requirement for a psychological evaluation regarding the prophylactic mastectomy was removed from the policy.
- NCCN criteria for Prophylactic Mastectomy and Bilateral Oophorectomy were added.

The policies listed below were presented to the QIC at the September and October meetings. The policies were recommended for approval without changes. These policies were comprehensively reviewed during 2009. QIC approved the recommendation.

#### September

- Genetic Testing for Susceptibility to Breast and Ovarian Cancer (BRCA1 and BRCA2)
- Hip Surgery (Arthroscopic) for Femoroacetabular Impingement (FAI)

#### October

- Autologous Chondrocyte Implantation (ACI)
- Durable Medical Equipment
- Obstructive Sleep Apnea (Devices)
- Private Duty Nursing
- Septoplasty
- Speech Therapy (Outpatient)

Please refer to the coding section on the policies to identify any

code changes (e.g., new, deleted) or codes no longer requiring prior authorization for a specific policy. Each policy grid defines the prior authorization requirements for a specific product.

## UM Updates

### Advanced diagnostic management: online authorization tips

MVP Health Care announced its adoption of McKesson’s Advanced Diagnostic Management (ADM) System for online radiology and diagnostic authorizations one year ago. Since then, we have introduced ADM to nearly all of our providers and continue to see increased usage. If you are not set up with an ADM account and would like to access this online tool, please contact your Professional Relations Representative. If you are one of the growing numbers of providers who use ADM, the following tip can help you successfully navigate the system.

**ADM Tip:** When searching for an MVP member in ADM you can enter one or more identifying pieces of information, including: First Name, Last Name, Date of Birth, Gender and/or Subscriber ID. If you enter the patient’s Subscriber ID, please note that the field is limited to the first 9 digits of the ID. To help ensure a successful search, do not enter the Subscriber ID suffix (the last two digits) when searching for a patient.

Look for more tips in future issues of *Healthy Practices*.

### Coverage change for gradient compression stockings

Effective February 1, 2011, gradient compression stockings will only be covered for MVP Medicare members with one specific diagnosis, and for Commercial members who have a Disposable Rider. Coverage criteria will follow Medicare guidelines for the treatment of open venous stasis ulcers only. A new *Compression Garment Benefit Interpretation* will be effective and online on February 1, 2011. Coverage will be unavailable for those members who do not meet Medicare criteria for gradient compression stockings.

Applicable HCPCS codes for open venous stasis ulcers are: A6531, A6532 and A6545 – gradient compression wrap, non-elastic, below knee, 30-50 mmHg, each.

If you have questions regarding this change, please contact Professional Relations at **1-800-999-3920**. For more information regarding DME, visit MVP’s DME Web page at [www.mvphealthcare.com/provider/dme.html](http://www.mvphealthcare.com/provider/dme.html).

## EDI Updates

### 5010 eligibility (270/271) highlights

#### 270 Eligibility Request

Same basic data content. Generic request performed using Service Type 30 (Health Benefit Coverage) minimum.

#### 271 Eligibility Response

##### Subscriber (2000C loop)

The subscriber is a person who can be uniquely identified to an information source by a unique Member Identification Number (which may include a unique suffix to the primary policy holder’s identification number such as: 00, 01, 02, etc.). The subscriber may or may not be the patient.

### Payer Must Return

Must include patient demographic information that is necessary to identify the patient for other EDI transactions.

- First and Last Name
- Date of Birth
- Member ID
- Address
- Other new requirements:
  - Primary care provider
  - Other payers
  - If the individual has active coverage, the Plan Begin date must be returned.

### Coverage Information

If an information source receives a Service Type Code "30" submitted in the 270 EQ01 or a Service Type Code that they do not support, the following 2110C/D EB03 values must also be returned if they are a covered benefit category at a plan level.

- 1 - Medical Care
- 33 - Chiropractic
- 35 - Dental Care
- 47 - Hospital
- 86 - Emergency Services
- 88 - Pharmacy
- 98 - Professional (Physician) Visit - Office
- AL - Vision (Optometry)
- MH - Mental Health
- UC - Urgent Care

Patient Responsibility must be indicated when applicable on the 271 by using the following codes:

- Coinsurance
- Copay
- Deductible
- Stop Loss
- Cost Containment
- Spend down

### Subscriber Search Methods Required

- Primary Search
  - Member ID
  - Patient First Name
  - Patient Last Name
  - Date of Birth
- Alternate Search A
  - Member ID
  - Patient Last Name
  - Date of Birth
- Alternate Search B
  - Member ID
  - Patient First Name
  - Patient Last Name

### MVP's tentative 5010 test schedule

Internal Testing Completed:	12/31/2010
Trading Partner Testing:	2011
837 Compliance/ Business Edits (999/277CA)	Q1 2011
270/271 & 276/277	May 2011
835	June 2011
837/835 (Complete cycle)	July 2011
5010 Production:	Post April 2011 (TBA)

In the next issue of *Healthy Practices*, learn more about "Claim Status 276/277" and EDI 5010.

## Provider action checklist for a smooth transition to 5010

The Centers for Medicare & Medicaid Services (CMS) has developed a checklist to help providers move to the 5010 version of electronic data interchange (EDI).

We started the checklist in the September issue of this newsletter, with a listing of questions to ask your vendors. We'll be including a segment of the checklist in this and the next several newsletters. Take a moment now to read through the suggested action items and check each off as you complete it so that you will be ready when 5010 arrives. To view the entire checklist, go to [www.cms.gov/Versions5010andD0/Downloads/w5010PvdrActionChklist.pdf](http://www.cms.gov/Versions5010andD0/Downloads/w5010PvdrActionChklist.pdf)

### Communicate with clearinghouses, billing services, and payers

Contact clearinghouses or billing services and health insurance payers early to learn about their implementation plans. Some questions to ask your clearinghouses, billing services, and payers are:

- Will you be upgrading your systems to accommodate Version 5010 transactions?
- When will the upgrades be completed?
- Will you change your fees for Version 5010 transactions?
- How will we need to register in order to conduct 5010 transactions?
- When can we send you our test transactions to ensure the system works correctly?

Based on the responses to the questions above, you will know if your clearinghouses and billing service can continue to support your business. This information will assist you with planning budget needs and help you develop a time frame for testing and implementation.

**Source:** *Centers for Medicare & Medicaid Services Provider Action Checklist for a Smooth Transition*

## Pharmacy Updates

### Fluzone High-Dose

For the 2010/2011 flu season, MVP Health Care will cover one dose of Fluzone High-Dose in adults 65 years of age and older. Payment will be provided under CPT code 90662: *Influenza virus vaccine, split virus, preservative free, enhanced immunogenicity via increased antigen content, for intramuscular use*. It should be noted that there have been no controlled clinical studies demonstrating a decrease in influenza incidence after vaccination with Fluzone High-Dose when compared to standard-dose flu vaccines.

### Pharmacy policy and formulary update effective December 1, 2010

#### Alpha-1 Antitrypsin Inhibitor Therapy

- Prolastin-C was added requiring prior authorization and subject to the same criteria as Prolastin.

#### Ampyra

- EDSS category description was added.
- For initial requests, EDSS language changed to "EDSS score between 5.0-6.5 OR documentation supporting the disability within that range." For continuation of therapy, two T25FW tests will be required.

### Antineoplastic Enzyme Inhibitors

- Votrient and Afinitor were added. EGFR and HER2 status requirements were also added.

### Mozobil

- Use in leukemia exclusion statement and the drug mechanism of action were added.

### Multiple Sclerosis Self-Injectables

- Extavia was added; no prior authorization is required.

### Select Biologic Chemotherapy Agents

- Arzerra was added; no prior authorization is required. NCCN guidelines will continue to be followed for all drugs in this policy.

### Thrombopoiesis-Stimulating Proteins

- An exclusion for the use in chronic liver disease was added.

### The following policies were archived and no longer require prior authorization:

- Abraxane
- Restasis (effective January 1, 2011)

### The following policies were reviewed and approved without any changes to criteria:

- Actimmune
- Formulary Exception for Non-Covered Drugs
- Myelodysplastic Syndrome Selected Agents
- Thalidomide and Thalidomide Derivatives
- Tysabri for Multiple Sclerosis

## Formulary updates for Commercial members

The MVP Formulary is updated after each Pharmacy and Therapeutics Committee meeting. The most current version is available online at [www.mvphealthcare.com](http://www.mvphealthcare.com). Simply visit the site's *Provider* section and under *Pharmacy*, click on *Formulary*. The MVP Formulary can be downloaded to a PDA device from [www.epocrates.com](http://www.epocrates.com). There is a link to ePocrates® on the MVP Web site. Unless otherwise noted, the following Formulary information is effective December 1, 2010.

### New drugs\* (recently approved by the FDA, prior authorization required, Tier 3)

Drug Name	Indication
Dulera	Asthma
Jalyn	BPH
Jevtana ( <i>medical benefit</i> )	Prostate cancer
Rybix ODT	Pain
Silenor	Insomnia
Tribenzor	Hypertension
Zuplenz	Nausea and vomiting

### Brand drugs added to Formulary (Tier 2)

Aricept 23

### Generic drugs added to Formulary (Tier 1)

azelastine (Optivar)  
chlorzoxazone (Parafon Forte DSC)  
enoxaparin (Lovenox)  
trospium (Sanctura)

### Drugs removed from prior authorization\* (all medications are non-formulary, Tier 3 unless otherwise noted above)

Chenodal  
Pennsaid  
Victoza

### Drugs removed from the Formulary† (change from Tier 2 to Tier 3)

Lovenox  
Optivar

\*Drugs indicated as "medical", when provided in a physician office or outpatient facility, are a covered Medicare Part B benefit and are subject to MVP commercial policies.

†Affected members will receive a letter if further action is required (i.e. contacting the prescriber for a formulary alternative).

## Formulary updates for Medicare Part D members

### Medicare Part D Formulary available from ePocrates®

You can now access and download the MVP Medicare Part D Formulary for 2010 from ePocrates®. Simply follow the instructions on our Web site at [www.mvphealthcare.com/provider/pharmacy.html](http://www.mvphealthcare.com/provider/pharmacy.html).

The tier and prior authorization status of the following medications have been approved. Policies, where applicable, can be found on our Web site at [www.mvphealthcare.com/medicare/2010MedicarePARTDPAlist.html](http://www.mvphealthcare.com/medicare/2010MedicarePARTDPAlist.html).

### The following drugs were added to the Medicare Part D Formulary:

Drug Name	Tier	Prior Authorization Required
chlorzoxazone	1	No
azelastine ophthalmic 0.05%	1	No
enoxaparin	1	No (quantity limits)
trospium	1	No
Jevtana	Specialty	Yes
Victoza	3	No
Xifaxan	3	No

### The following drugs will be removed from the Medicare Part D Formulary on the dates indicated below:

Drug Name	Reason for Change	Effective Date
Dritho-Scalp Cream 0.05%	Deemed as a non-Part D drug per CMS	12/1/2010
Saltropine Tablet 0.4mg	Deemed as a non-Part D drug per CMS	12/1/2010

## NYS online Practitioner Notification Program (PNP)

The New York State Bureau of Narcotic Enforcement (BNE) is responsible for protecting the public health by combating the illegal use and trafficking of prescription controlled substances. The PNP is now in place to allow any New York State prescriber who holds a valid DEA registration to see whether a patient they are treating is receiving controlled substances from another practitioner. Each prescriber must have an individual Health Commerce System (HCS) account to gain access. To find out how to set up an account, go to <https://commerce.health.state.ny.us/pub/>. For more information about this valuable tool, go to [www.nyhealth.gov/professionals/narcotic/practitioners/online\\_notification\\_program/online\\_csi\\_practitioner\\_notification\\_program.htm](http://www.nyhealth.gov/professionals/narcotic/practitioners/online_notification_program/online_csi_practitioner_notification_program.htm).

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# Quality Improvement Updates

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## Quality Improvement Manual (QIM): clinical guidelines re-endorsed

The Quality Improvement Committee (QIC) recently approved the following enterprise-wide clinical guidelines:

### Chronic Obstructive Pulmonary Disease (COPD):

MVP Health Care adopted the Global Initiative for Chronic Kidney Disease: Evaluation, Classification, and Stratification. The GOLD Guideline for COPD, entitled Global Strategy for the Diagnosis, Management, and Prevention of COPD, can be found on the GOLDCOPD Web site at [www.goldcopd.com](http://www.goldcopd.com). Click *Guidelines & Resources*, located under the Home icon on the GOLDCOPD Internet home page.

**Attention Deficit Hyperactivity Disorder (ADHD):** The practice parameter for the evaluation and treatment of ADHD was endorsed based on the recommendations of the American Academy of Child and Adolescent Psychiatry (AACAP)'s Practice Parameter for the Assessment and Treatment of Children and Adolescents with Attention Deficit/Hyperactivity Disorder (ADHD). Included in the guideline is a link to the AACAP Web site at [www.aacap.org](http://www.aacap.org), along with educational materials from the National Initiative for Children's Healthcare Quality (NICHQ) toolkit. The ADHD toolkit can be accessed at [www.nichq.org/adhd.html](http://www.nichq.org/adhd.html).

**Asthma:** MVP has recently re-endorsed recommendations for asthma care that are derived from the National Institutes of Health's (NIH) Third Expert Panel 3 Report (EPR3). This is a result of a collaborative effort led by the New York State Department of Health (NYSDOH) and the New York City Department of Health and Mental Hygiene. The collaborative group also included professional organizations, MVP and other health plans from across the state. The guidelines are based on the National Institutes of Health's (NIH) most recent recommendations. For an update summary, go to [www.health.state.ny.us/diseases/asthma/pdf/2009\\_asthma\\_guidelines.pdf](http://www.health.state.ny.us/diseases/asthma/pdf/2009_asthma_guidelines.pdf).

### Secondary Prevention of Cardiovascular Disease:

MVP continues to endorse the American Heart Association/American College of Cardiology's recommendations for secondary prevention of cardiovascular disease. The guidelines are available on the American Heart Association's Web site at [www.americanheart.org](http://www.americanheart.org) and the American College of Cardiology's Web site at [www.acc.org](http://www.acc.org) by clicking the *Quality and Science* icon.

Paper copies of these recommendations are available by calling MVP's Quality Improvement (QI) department at **1-800-777-4793, ext 2602**. The recommendations also will be available in an update to the *MVP Physician Quality Improvement Manual*. The current edition of the manual is located on the provider home page of the MVP Web site at [www.mvphealthcare.com/provider](http://www.mvphealthcare.com/provider). Offices interested in receiving a CD-ROM or paper edition of the updated manual should call the QI department at the number above.

## MVP adheres to the Americans with Disabilities Act

MVP Health Care assists members with different cultural or linguistic needs. MVP has developed a brief overview of the Americans with Disabilities Act for its internal use that also includes information on diversity and sensitivity and the services that MVP offers to members who have a language barrier or who are visually or hearing impaired. To request a copy of this information, please contact the QI Department at **1-800-777-4793, ext 2602**.

## 2009-2010 NYSDOH Medicaid Managed Care Performance Improvement Project: Appropriate Weight Gain During Pregnancy and the Benefits of Exclusive Breastfeeding

The New York State Department of Health (NYSDOH) is overseeing a statewide two-year collaborative Performance Improvement Project (PIP) focused on pediatric obesity for all Medicaid Managed Care Plans for implementation in 2009-2010. Local PIP collaborators include Excellus Blue Cross Blue Shield, The Monroe Plan for Medical Care, MVP Health Care and the Perinatal Network of Monroe County. The objectives of this regional quality improvement effort are to encourage women to gain appropriate weight during pregnancy, to encourage nutrition referrals for overweight and obese pregnant women and to encourage more women to exclusively breastfeed their babies.

### Appropriate weight gain during pregnancy

#### Are you routinely assessing the weight that your pregnant patients are gaining?

The weight assessment should include documentation of pre-pregnancy BMI with recommendations made for appropriate weight gain during pregnancy. Counseling regarding exercise and lifestyle changes should be provided as indicated. Special considerations should be taken for overweight and obese pregnant women.

The amount of weight a woman needs to gain during pregnancy is based on her pre-pregnancy body mass index (BMI), which compares weight to height. The Institute of Medicine (IOM) issued revised guidelines on weight gain during pregnancy in May of 2009. Depending on how much a woman weighed before getting pregnant, the IOM weight gain guidelines for pregnant women now are, Underweight: weight range 28-40 pounds; normal weight: weight range 25-35 pounds; overweight: weight range 15-25 pounds; and obese: weight range 11-20 pounds.

Researchers concluded that based on a woman's pre-pregnancy BMI, overweight women were more likely to have a target gain above the IOM's guidelines. According to a recent news release from the American College of Obstetricians and Gynecologists (ACOG), while a woman's pre-pregnancy BMI was the strongest predictor of maternal target weight gain, her health care provider's recommendation also was an important factor. In one study, 33% of subjects reported receiving no advice on gestational weight gain from their provider.

Recent research indicates that children of mothers who gain more than the recommended amount of weight during pregnancy are more likely to be overweight at age seven. Children of mothers who are obese prior to pregnancy and gain excessive weight are at the greatest risk. Adherence to pregnancy weight gain recommendations may be a new and effective way to prevent childhood obesity, since currently almost half of U.S. women exceed these recommendations.

ACOG's Guidelines for Prenatal Care (sixth edition, 2007) state that nutritional assessment during pregnancy should include the following:

- individual nutrition risk assessment including screening for specific nutritional risk conditions at the initial prenatal care visit and continuing reassessment as needed;
- arrangements for services with funded nutrition programs available in the community including provision for enrollment of all eligible women and infants in the Supplemental Food Program for Women, Infants and Children (WIC), at the initial visit; and
- provision of basic nutrition education and counseling for each pregnant woman which includes appropriate dietary intake and recommended dietary allowances during normal pregnancy; appropriate weight gain; and infant feeding choices including individualized counseling regarding the advantages of breastfeeding.

#### **What can you do?**

Record height and weight for all women at the initial prenatal visit to allow BMI calculation; offer nutrition consultation to overweight and obese women and encourage them to follow a nutrition and exercise program.

#### **Resources:**

[www.nyhealth.gov/prevention/nutrition/wic/index.htm](http://www.nyhealth.gov/prevention/nutrition/wic/index.htm)

### **Breastfeeding recommendations**

#### **What message do you provide to your pregnant patients on the benefits of breastfeeding?**

Discuss the nutritional advantages of breastfeeding. Exclusive breastfeeding is recommended during the baby's first 6 months of life. Breastfeeding is not recommended for HIV positive women and may be medically contraindicated in other situations.

#### **Did you know?**

Scientific literature indicates a positive relationship between breastfeeding and positive birth outcomes, including the impact on childhood overweight/obesity. Babies who have been exclusively fed breast milk for an extended period are less likely to become overweight or obese as children. This finding is proven in several evidence-based studies.

#### **Resources:**

[www.nal.usda.gov/wicworks/Learning\\_Center/LS/success.pdf](http://www.nal.usda.gov/wicworks/Learning_Center/LS/success.pdf)

[www.nal.usda.gov/wicworks/Learning\\_Center/LS/MBOL/mombrochure\\_eng.pdf](http://www.nal.usda.gov/wicworks/Learning_Center/LS/MBOL/mombrochure_eng.pdf)

### **MVP congratulates NCQA-recognized physicians**

MVP Health Care is pleased to announce that the following physicians have been recognized by NCQA for one or more of its physician recognition programs. A physician who has obtained one or more of these certifications will have the corresponding NCQA recognition seal next to his or her name in MVP's provider directories to note this achievement. Included here is a description of each of the five NCQA programs and the names of health care providers recognized with that certification.

The Physician Practice Connections Program (PPC) recognizes a physician practice that has demonstrated application of clinical information systems, patient education and support, and care management to improve the health care delivered to his or her patients. Although there are no MVP providers recognized by this program to date, we plan to include those who achieve this distinction in a future newsletter.

**The Diabetes Recognition Program (DRP)** recognizes physicians who demonstrate that they provide high quality care to their patients with diabetes.

Robert J. Agpstinelli, MD  
Diane E. Ahlman, MD  
Gunnar H Anderson, Jr, MD  
Thomas J. Arrnone, DO  
Maritza Y Baez, MD  
Robin S Baines, MD  
John T. Bank, MD  
Josephine Barrett, MD  
William H. Bayer, MD  
Judith K Borbas, MD  
Roger A. Breslow, MD  
Matthew J. Brown, MD  
Clark W. Bryant, MD  
Enrico Caiola, MD  
Diane M. Cavallaro, MD  
Silvio J. Ceccarelli, MD  
Elias Christidis, MD  
D. Christopher Clark, MD  
Robert E. Cole, MD  
Aris Comninellis, MD  
Melanie R. Conolly, MD  
Jesenia Cruz, MD  
Michael DeJesus, Jr, MD  
Letitia M. Devoesick, DO  
Pourushasp J. Dhabhar, MD  
Bruno F. DiCosmo, MD  
James J Doyle, III, MD  
Bernard J. Farnard, MD  
Elizabeth J. Feltner, MD  
Barbara L. Feuerstein, MD  
Joseph C. Finetti, MD  
Daniel J. Flaherty, DO  
James E. Frederick, MD  
Todd M. Friend, DO  
Douglas J. Golding, MD  
Daniel C. Goodman, MD  
William W. Hall, MD  
Cheryl Herrmann, MD  
Sheryl R. Holley, MD  
Celesta M. Hunsiker, MD  
Thomas John, MD  
Srinivas Jonnala, MD  
Morrie A. Kaplan, MD  
Catherine I. Keating, MD  
Jennifer J. Kelly, DO  
Stefenie L. King, MD  
Lawrence S. Kraftowitz, MD  
William F. Krause, MD  
Timothy H. LaFont, MD  
Steven H. LaGrant, MD  
Thang Q. Le, MD  
Jay M. Levat, MD  
William A. Martimucci, MD  
Cheryl C. Mattern, MD  
Steven M. Meixler, MD  
Richard F. Mittereder, MD  
Eliot P. Moshman, MD  
Michael Nazar, MD  
Barney D. Newman, MD  
Timothy L. Nolan, MD

Roger W. Norton, MD  
 James M. O'Malley, MD  
 Joseph T. Paglia, MD  
 William M. Parker, MD  
 Thomas J. Pastor, MD  
 Mangala K Patil, MD  
 David P. Petrie, MD  
 Zorayda E. Pretto, MD  
 William D. Pum, MD  
 Joseph I. Raj, MD  
 Mark Reifenstein, MD  
 Jonathan T. Rie, MD  
 Brett W. Robbins, MD  
 Gary E. Rothbart, MD  
 William D. Ryan, Jr, MD  
 Steven M. Scofield, MD  
 Susan Seligman-Haas, MD  
 Irene N. Sills, MD  
 Jerry B. Sloan, MD  
 Randy Stein, MD  
 Nita J. Stormann, NP  
 Leo F. Stornelli, MD  
 Scott A. Stratton-Smith, MD  
 Jianye Teng, MD  
 Carolyn H. Thompson, MD  
 George K. Tomy, MD  
 Cherilyn A. White, MD  
 Matthew T. Wiza, DO  
 Steven V. Zygmunt, MD

**The Heart Stroke Recognition Program (HSRP)** recognizes physicians who demonstrate high quality care for patients with cardiac conditions or who have had a stroke.

Sheldon Alter, MD  
 Berthollet M. Bavibidila, MD  
 Diane M. Cavallaro, MD  
 Silvio J Ceccarelli, MD  
 D. Christopher Clark, MD  
 Robert E. Cole, MD  
 Aris Comninellis, MD  
 David G. Cziner, MD  
 Michael DeJesus, Jr, MD  
 James J. Doyle, III, MD  
 Barry H. Feuer, MD  
 Wilmore B. Finerman, MD  
 Mitchell H. Fishbach, MD  
 Daniel J. Flaherty, DO  
 James Edward Frederick, MD  
 Todd M. Friend, DO  
 Gary S. Gabelman, MD  
 Sandy S. George, MD  
 Gabriela A. Grasa, MD  
 William W. Hall, MD  
 David A. Herzog, MD  
 Lawrence S. Kraftowitz, MD  
 William F. Krause, MD  
 Steven M. Kubersky, MD  
 Jay M. Levat, MD

William A. Martimucci, MD  
 Steven M. Meixler, MD  
 Anthony D. Mercado, MD  
 Eliot P. Moshman, MD  
 Barney D. Newman, MD  
 Joseph T. Paglia, MD  
 Mangala Patil, MD  
 George W. Pelebecky, Jr, MD  
 David P. Petrie, MD  
 Zorayda E. Pretto, MD  
 Gary E. Rothbart, MD  
 William D. Ryan, Jr, MD  
 Lori B. Saltzman-Gabelman, MD  
 Bradford Schiller, MD  
 Bruce E. Sherling, MD  
 Michael M. Silver, MD  
 James A. Slobard, MD  
 Leo F. Stornelli, MD  
 Jianye Teng, MD  
 Carolyn H. Thompson, MD  
 Kenneth R. Weiser, MD

**The Back Pain Recognition Program (BPRP)** recognizes physicians who provide high-value, patient-centered care for patients with low back pain.

David L. Heffer, DC  
 Ernest E. Quatro, DC  
 Andrew A. Velard, DC

**The Physician Practice Connections - Patient Centered Medical Home (PPC-PCMH)** program recognizes physician practices that function as medical homes, using systematic, patient-centered and coordinated care management processes.

Sheldon Alter, MD  
 Jack J. Berger, MD  
 Jeffrey O. Berman, MD  
 Ramon Berrios, MD  
 Bryan Paul Blair, MD  
 Judd Boczko, MD  
 Sunitha Bollineni, MD  
 Reena Bose, MD  
 Nathalie N. Bousader-Armstrong, MD  
 Mitchell V. Brodey, MD  
 Annamaria T Calleo Cross, DO  
 Joseph Cambareri, MD  
 Jerry A. Campanella, MD  
 Jeffrey H. Carlberg, MD  
 Stephen Francis Carolan, MD  
 Silvio J. Ceccarelli, MD  
 John A. Charles, MD  
 Jeffrey D. Christenson, DO  
 Patricia B. Close, MD  
 Aris Comninellis, MD  
 Steven M. Connolly, MD

Deborah B. Cornell, MD  
 Barbara J. Coven, MD  
 David G. Cziner, MD  
 Dennis D. Daly, MD  
 Virginia C. Daly, MD  
 Ranjan Kumar Dasgupta, MD  
 Tania T. Dempsey, MD  
 Michael DeJesus, Jr, MD  
 Ronald B. Dennett, MD  
 Bruno F. DiCosmo, MD  
 James J. Doyle, III, MD  
 James E. Edinger, MD  
 John F. Eppolito, MD  
 John Stuart Ettenson, MD  
 Martin L. Feingold, MD  
 Stuart P. Feldman, MD  
 Barry H. Feuer, MD  
 Wilmore B. Finerman, MD  
 Steven M. Fink, MD  
 Arthur L. Forni, MD  
 Andrew P. Francella, MD  
 Gary M. Freeman, MD  
 Todd M. Friend, DO  
 Sandy S. George, MD  
 Mandira D. Gharekhan, MD  
 Michael J. Glowacki, II, MD  
 Douglas J. Golding, MD  
 Vanessa A. Grano, MD  
 Steven C. Greenberg, MD  
 David A. Herzog, MD  
 Jeffrey M. Hughes, MD  
 Mary J. Jackson, MD  
 Alan H. Jaffe, MD  
 Shazia Janmuhammad, MD  
 Janet L. Johnson, MD  
 Michael R. Jordan, MD  
 Morrie A. Kaplan, MD  
 Gail B. Keenen, MD  
 Sukhwinder S. Kodial, MD  
 Harneet R. Kohli, MD  
 Mary K. Kolbert, MD  
 Iosif Kolbovsky, MD  
 Anthony F. Korosi, MD  
 Lawrence S. Kraftowitz, MD  
 Karin G. Kroeger, MD  
 Steven M. Kubersky, MD  
 Thomas J. LaClair, MD  
 Erika C. Lambert, MD  
 James F. Lawless, MD  
 Elizabeth M. Legatt, MD  
 Jay M. Levat, MD  
 Ruth M. Sanchez Levi, MD  
 David B. Levy, MD  
 Theresa R. Lipsky, MD  
 Samantha Ludwig, MD  
 Heather M. MacAdam, MD  
 Laura C. Macbeth, MD  
 Esfandier Mafi, MD  
 Ariane Marie-Mitchell, MD  
 William A. Martimucci, MD

Wayman C. McCoy, MD  
 Laura J. Mechanic, MD  
 Steven M. Meixler, MD  
 Richard P. Morel, MD  
 Eliot P. Moshman, MD  
 Peter F. Muehlbauer, MD  
 Sam N. Natarajan, MD  
 Barney D. Newman, MD  
 William S. Nelson, MD  
 Barney David Newman, MD  
 David T Page, MD  
 Joseph T. Paglia, MD  
 George W. Pelebecky, Jr, MD  
 Mark F. Perry, MD  
 Mark R. Pisik, MD  
 Robert S. Polachek, MD  
 Zorayda E. Pretto, MD  
 Wendy A. Proskin, MD  
 Bhaskara Reddy, MD  
 Kellie L. Reed, MD  
 Jonathan T. Rie, MD  
 Kim J. Ristoff, MD  
 Gary E. Rothbart, MD  
 Richard J. Ruh, MD  
 Lori B. Saltzman-Gabelman, MD  
 Geeta A. Sangani, MD  
 Deborah M. Scheinthal, DO  
 Bradford Schiller, MD  
 Henry W. Schoeneck, III, MD  
 Simeon A. Schwartz, MD  
 Vincent N. Scialdone, MD  
 Susan Seligman-Haas, MD  
 Vito R. Sessa, MD  
 Nitya Sharma, MD  
 Katherine J. Shen, MD  
 Bruce E. Sherling, MD  
 Michael M. Silver, MD  
 David G. Simon, MD  
 Vikas Singla, MD  
 Peer A. Soderberg, MD  
 Ritu Sood, MD  
 Sharon S. Springer, MD  
 Randy Stein, MD  
 Robyn S. Steinacher, DO  
 Mitchell A. Stevens, MD  
 Barbara S. Stouter, MD  
 Alison Sullivan, MD  
 John N. Talev, MD  
 Pamela A. Tarrazona-Yu, MD  
 Carolyn H. Thompson, MD  
 Lori Jo Tindel-Kahn, MD  
 Marshall M. Trabout, MD  
 Michael D. Traylor, MD  
 Richard P. Vienne, DO  
 Erin A. Walker, MD  
 Ann M. Wands, DO  
 Mia M. Wright, MD  
 Emanuel Ira Wurm, DO  
 Jonathan Benjamin Wynn, MD  
 Steven B. Zabin, MD

For more information about any of NCQA's physician recognition programs, visit [www.ncqa.org/tabid/74/Default.aspx](http://www.ncqa.org/tabid/74/Default.aspx).