

MVP FASTFAX

News for West Region — Rochester/Buffalo Providers

Prescriber Must Be the Contact for Prior Authorizations for Member Prescriptions:

The prescribing health care provider (“Prescriber”) is required to complete the MVP prior authorization (PA) process and must provide the clinical rationale for why the drug should be covered. Accordingly, only the Prescriber or the Prescriber’s authorized agent can be the authorized contact for MVP Prior Authorizations.

An “authorized agent” is someone who is an employee of the Prescriber who has access to the patient’s medical records, such as a nurse, medical assistant, etc. A pharmacy or pharmacist cannot be an authorized agent and phone or fax requests from a pharmacy will not be accepted. Pharmacists cannot initiate PAs other than for a 72-hour emergency PA.

If a Prescriber grants a pharmacy or pharmacist the authority to handle his/her PA requests, it may be considered prohibited patient steering and may be reportable, including to the Office of the Medicaid Inspector General, CMS, and/or the NYS Attorney General.

Specialty Pharmacy Providers:

CVS Caremark is MVP’s preferred specialty pharmacy provider.

Any compliant specialty pharmacy can be utilized as long as it is a contracted pharmacy within the MVP pharmacy network and has agreed to the applicable quality standards and reimbursement rate. The Prescriber must have the patient, or authorized representative (e.g. parent), sign a document that clearly indicates that the member had a choice of specialty pharmacy and knowingly and freely chose the one identified on the PA request form.

No specialty pharmacy can be authorized as your agent to handle PAs on your behalf.

Questions? Please contact the Customer Care Center for Provider Services. Representatives are available weekdays from 8:30 a.m. – 5:00 p.m. Eastern Time at 1-800-999-3920.

