

# MVP FASTFAX

News for West Region — Rochester/Buffalo Providers

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## MVP Health Care® and Magellan Partnership

In keeping with our commitment to promoting continuous quality improvement for services provided to MVP Health Care® (MVP) members, MVP has entered into an agreement with National Imaging Associates, a subsidiary of Magellan Healthcare (Magellan), to implement a Musculoskeletal (MSK) Management program. This program requires prior authorization for MVP members for non-emergent MSK procedures including: outpatient, interventional spine pain management services (IPM); and inpatient and outpatient hip, knee, shoulder, lumbar and cervical spine surgeries. This decision is consistent with industry-wide efforts to ensure clinically appropriate quality of care and to manage the increasing utilization of these services

MVP will oversee the MSK program and continue to be responsible for claims adjudication and medical policies. Magellan will manage the prior authorization of non-emergent outpatient interventional spine pain management services, and inpatient and outpatient MSK surgeries through the existing contractual relationships with MVP.

We are planning on a **March 1, 2018** implementation. This correspondence serves as notice of changes to the program under your Participating MVP Health Care Provider Agreement.

Providers can begin contacting Magellan on **February 19, 2018** to seek prior authorization for procedures scheduled on or after **March 1, 2018**.

We appreciate your support and look forward to your assistance in assuring that MVP members receive MSK services delivered in a quality, clinically appropriate fashion.

We will provide additional information as we get closer to the implementation date. Should you have questions at this time, please contact the MVP Provider Services Department at 1-800-684-9286.

**Questions? Please contact the Customer Care Center for Provider Services. Representatives are available weekdays from 8:30 a.m. – 5:00 p.m. Eastern Time at 1-800-684-9286.**

