

MVP FASTFAX

News for West Region — Rochester/Buffalo Providers

Reminder regarding Occurrence Code 55

This is a reminder that when you are submitting a discharge status code on a claim of 20 (expired), 40 (expired at home), 41 (expired in a medical facility), or 42 (expired - place unknown), the claim is also required to have an occurrence code of 55, along with a date of death. The Occurrence Code field in Loop 2300:CL103 must be equal to 55 when the above discharge status codes are submitted. MVP Health Care[®] (MVP) has identified discharge status codes of 20, 40, 41, and 42 that are being submitted with no occurrence codes or other occurrence codes besides 55, and no date of death present.

This communication serves as notification of impending denials being activated to no longer process and pay claims with this issue. Claims will begin to be denied for dates of service starting with 1/25/2018.

In order to ensure accurate billing and seamless payments, MVP suggests reviewing the paper or electronic submissions to ensure the proper occurrence codes have been submitted based on the discharge status codes. This may require discussions or process changes within the applicable claims clearinghouse, biller, or billing system submitting this information to MVP.

Questions? Please contact the Customer Care Center for Provider Services. Representatives are available weekdays from 8:30 a.m. – 5:00 p.m. Eastern Time at 1-800-684-9286.

