

# MVP FASTFAX

News for West Region — Rochester/Buffalo Providers

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## **Claim Denials for Duplicate Modifiers**

When submitting a procedure code modifier, the same modifier may not be duplicated within the same service line. A claims payment edit will be put into place to deny encounters that have the same modifier within the first, second, third or fourth positions on the same service line. This UBE applies to all Lines of Business for paper and electronic encounters, both professional and institutional.

This communication serves as notification of impending denials being activated to no longer process and pay claims with this issue. Claims will begin to be denied starting January 22, 2018.

In order to ensure accurate billing and seamless payments, MVP Health Care<sup>®</sup> (MVP) suggests reviewing the paper or electronic submissions to ensure the procedure code modifiers are not duplicative on the same service line. This may require discussions or process changes within the applicable claims clearinghouse, biller, or billing system submitting this information to MVP.

**Questions? Please contact the Customer Care Center for Provider Services. Representatives are available weekdays from 8:30 a.m. – 5:00 p.m. Eastern Time at 1-800-684-9286.**

