

MVP FASTFAX

News for West Region — Rochester/Buffalo Providers

Changes to the Welcome Letter Process for New Providers

Effective October 1, 2016, MVP will begin mailing new provider Welcome letters to the primary address on file with MVP instead of the Billing address. This change is being made to be consistent throughout all MVP regions. Please share this information with your billing staff.

Questions? Please contact the Customer Care Center for Provider Services. Representatives are available weekdays from 8:30 a.m. – 5:00 p.m. Eastern Time at 1-800-684-9286.

