

# MVP FASTFAX

News for West Region – Rochester/Buffalo Providers

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## **Important Reminders regarding two HEDIS measures MVP Health Care® will be collecting during chart reviews in 2017**

HEDIS (Healthcare Effectiveness Data & Information Set) is a nationally recognized set of health care quality measures that contribute significantly to MVP's NCQA (National Committee for Quality Assurance) accreditation score. MVP collects HEDIS data from claims information and by chart review in offices across our service area. MVP monitors its performance in these measures on an ongoing basis and submits results to NCQA annually. HEDIS measures are also monitored by the federal and state government to assess the quality of care that the members of health plans receive.

MVP will be collecting the following data during chart reviews in 2017:

**Controlling High Blood Pressure:** HEDIS defines adequate blood pressure (BP) control as follows:

- Members 18-59 years of age whose BP is <140/90 mmHg
- Members 60-85 years of age with a diagnosis of diabetes whose BP is <140/90 mm Hg,
- Members 60-85 years of age without a diagnosis of diabetes whose BP is <150/90 mm Hg.

Chart documentation of compliant BP readings accepted by HEDIS includes:

- Both a systolic and diastolic reading within the above parameters
- BP reading must be exact-no rounding up or down
- Documentation of a Hypertension diagnosis with the BP readings following the date of diagnosis.

**Adult BMI Assessment:** HEDIS defines the criteria for Body Mass Index (BMI) as follows:

- Age 20-74-weight and BMI value documented in medical record

Age 18-19-height, weight and BMI percentile or percentile plotted on age/growth chart in medical record.

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## **ALERT: SYSTEM MAINTENANCE SEPTEMBER 24 –25, 2016**

MVP Health Care® is upgrading to a new version of its core operations platform (Facets). As a result of the needed upgrade, the system, as well as account features and functions on the MVP website, may be limited or unavailable beginning 5 am on Saturday, September 24 through 12 pm on Sunday, September 25.

We apologize for the disruption.

**Questions? Please contact the Customer Care Center for Provider Services. Representatives are available weekdays from 8:30 a.m. – 5:00 p.m. Eastern Time at 1-800-684-9286.**

