

MVP FASTFAX

News for West Region – Rochester/Buffalo Providers

In an effort to provide MVP Health Care® members with access to the appropriate level of care, we are asking Primary Care Providers in your County to respond to this notice and identify if your practice has office hours other than Monday-Friday, 9-5 pm. If so, are these extended hours for scheduled appointments only or also for walk-in services? Please indicate if these services are limited to patients in your practice. Please be specific to practice address locations when identifying office hours.

Your response will enable us to inform members of options in their community for care outside of emergency room services. Please be aware that this information will not be published in any MVP directory but will be available upon request to assist in directing our members to services in your area.

Please respond by Fax to Professional Relations at (315)736-7002 or by mail to Professional Relations, 421 Broad Street. Suite 13, Utica, NY 13501.

ALERT: SYSTEM MAINTENANCE SEPTEMBER 24 –25, 2016

MVP Health Care® is upgrading to a new version of its core operations platform (Facets). As a result of the needed upgrade, the system, as well as account features and functions on the MVP website, may be limited or unavailable beginning 5 am on Saturday, September 24 through 12 pm on Sunday, September 25.

We apologize for the disruption.

