

MVP FASTFAX

News for West Region — Rochester/Buffalo Providers

MVP IS AWARDED A CORE-CERTIFICATION SEAL FROM CAQH® FOR STREAMLINING THE EXCHANGE OF HEALTH CARE DATA

MVP Health Care® is excited to announce that we have received our CAQH® Committee on Operating Rules for Information Exchange (CORE®) PHASE # III Health Plan Certification Seal, demonstrating our commitment to streamlining electronic health care administrative data exchange. MVP applied for CORE Certification status because we support CORE's mission, collaborative industry approach, and administrative simplification objectives. MVP is one of only a small number of plans in the country that has achieved this certification.

CAQH, a nonprofit alliance of health plans and trade associations, launched CORE to promote health plan-provider interoperability and improve provider access to administrative information.

Core's mission is to accelerate the transformation of business processes in health care through collaboration, innovation and a commitment to ensuring value across stakeholders.

Achieving the CORE Certification Seal reinforces MVP's dedication to exchange electronic administrative data in compliance with the CORE rules. CAQH currently awards a CORE-certification Seal to health plans that complete the Phase I, Phase II, and Phase III certification processes. The Phase III Seal indicates that the MVP is certified as operating in compliance with Phase I, Phase II and Phase III rules.

Phase III of the CAQH CORE Operating rules is specific to EFT & ERA. MVP provides Electronic Funds Transfer (EFT) and Electronic Remittance Advice (ERA) through PaySpan®. This service is provided at no cost to you and allows online enrollment, saving you time and ensuring faster payments. PaySpan can be contacted by calling **877-331-7154** extension 1, or by email at **providersupport@payspanhealth.com**.

MVP works diligently to ensure that our systems, supporting business processes, policies and procedures successfully meet the implementation standards and deadlines mandated by the U. S. Department of Health and Human Services (DHHS). Additionally, MVP is committed to maintain the integrity and security of health care data in accordance with all applicable laws and regulations.

Questions? Please contact the Customer Care Center for Provider Services. Representatives are available weekdays from 8:30 a.m. – 5:00 p.m. Eastern Time at 1-800-684-9286.

