

MVP FASTFAX

News for Providers

Musculoskeletal Management Program

On **March 16, 2018**, you received a communication regarding an MVP Health Care[®] (MVP) management program for non-emergent musculoskeletal (MSK) procedures that was to be postponed until MVP received the necessary regulatory approval. MVP is pleased to announce that all regulatory approvals have been received and a definitive effective date has been set for **January 1, 2019**.

MVP will work with Magellan Healthcare¹ to implement this MSK management program. This program will require prior authorization for MVP members for select non-emergent MSK procedures including outpatient interventional pain management services (IPM), inpatient and outpatient hip, knee, shoulder, lumbar and cervical spine surgeries. This program will include all lines of business, including select self-funded plans administered by MVP. Please contact Provider Services to verify if the self-funded plan requires review by Magellan.

MVP will oversee the MSK program and continue to be responsible for claims. There are no changes in the contractual relationship between MVP and its provider network.

Providers can contact Magellan Healthcare by phone or through their RadMD website on **December 1, 2018** to seek prior authorization for procedures scheduled on or after **January 1, 2019**. **RadMD's website is available 24/7** (except for routine maintenance) **at www.RadMD.com or call Toll Free 1-866-249-1578, available 8am-8pm EST.**

MVP and Magellan Healthcare welcome providers to attend one of our upcoming MSK Management Provider Education Webinars to learn more about Magellan Healthcare's MSK program and what it means to you. Hour-long Provider Education Webinars will take place on the following dates. You will only need to attend one of these educational sessions.

- | | |
|------------------------------|----------------|
| • Thursday, November 1, 2018 | 8:00 am (EST) |
| • Thursday, November 1, 2018 | 12:00 pm (EST) |
| • Tuesday, November 6, 2018 | 12:00 pm (EST) |
| • Thursday, November 8, 2018 | 12:00 pm (EST) |

Please RSVP for the education seminar you plan to attend at least one week prior by emailing NIAWebinar@magellanhealth.com. Please include the following information in your RSVP request:

- | | |
|--------------------------------|-------------------------------|
| • Health Plan: MVP Health Care | • Address |
| • Webinar Date | • Phone Number |
| • Group Name | • Fax Number |
| • TIN | • # of Participants Attending |

You will receive a confirmation email from Magellan Healthcare for the webinar session you selected. Further information concerning participation in the webinar training is forthcoming in the next few weeks.

Questions? Please contact the Customer Care Center for Provider Services. Representatives are available weekdays from 8:30 a.m. – 5:00 p.m. Eastern Time at 1-800-999-3920.



¹ National Imaging Associates, Inc. (NIA) is a subsidiary of Magellan Healthcare, Inc.