

MVP FASTFAX

News for West Region – Rochester/Buffalo Providers

On January 1, 2016 Superior Vision began confirming eligibility and adjudicating claims on behalf of MVP for Medicaid, Child Health Plus, Essential Plan 3 and Essential Plan 4 members. This change pertained to routine eye care services to **Optometry and Optician providers**.

Since January 1, 2016, due to a limitation, Superior Vision had requested that the Client Identification Number (“CIN Number”) be used for Medicaid members when obtaining eligibility confirmation and on claim submissions, instead of the MVP Subscriber ID Number. However, this limitation has changed.

Effective immediately, the Medicaid member’s CIN Number will no longer be used. Superior Vision is now requesting the MVP Subscriber ID Number for **all** eligibility confirmations (via telephone and/or website) and for **all** claim submissions.

For Child Health Plus, Essential Plan 3 and Essential Plan 4 please continue to use the MVP Subscriber ID Number for eligibility confirmations and on claim submissions.

Questions? Please contact the Customer Care Center for Provider Services. Representatives are available weekdays from 8:30 a.m. – 5:00 p.m. Eastern Time at 1-800-999-3920.

