

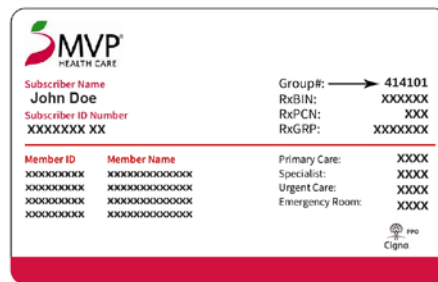
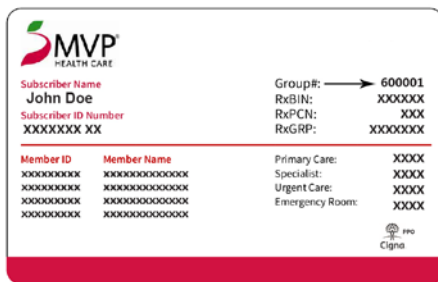
MVP FASTFAX

News for West Region – Rochester/Buffalo Providers

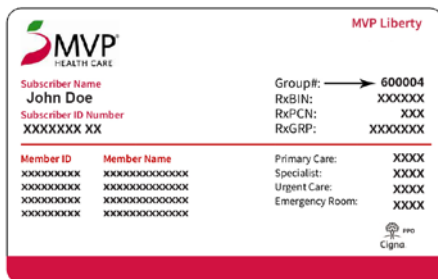
IDENTIFICATION OF NY STATE OF HEALTH INDIVIDUAL AND SMALL GROUP MVP MEMBERS

The **Rate/Network Indicator** that identifies the **Individual and Small Group** members was omitted from the back of some of the 2017 ID cards. This has created some confusion about how to identify whether a member is an Individual or a Small Group Exchange member. MVP will be re-issuing new cards to these members with the Rate/Network Indicator reinstated. The new ID cards will mail on 3/3/2017. In the interim, here are some ways to insure that you have the correct plan for the member if the Rate/Network Indicator is missing:

If your patient has coverage as an Individual, the Group # on the front, right hand side of the new ID cards will be one of the following: 600001, 600003, 414101, or 414103. *Below are sample ID cards for your reference:*



For **Small Group SHOP members**, the Group # will be one of the following: 600004-69999 or any ID card that has "MVP Liberty" as a plan type on the front of the card. *Below is a sample ID card for your reference.*



Please note that there are also other Group #s for both Individuals and Small Group that are not noted above. These members are associated with Chamber and Association Groups and have many other Group #s that do not have a unique range for identification. **We recommend that you call the Provider Services Department number listed on the back of the ID card** for clarification on whether a member is an Individual or a Small Group member.

Questions? Please contact the Customer Care Center for Provider Services. Representatives are available weekdays from 8:30 a.m. – 5:00 p.m. Eastern Time at 1-800-684-9286.

