

MVP FASTFAX

News for Providers

Recent records indicate that you are receiving 835/ERA (Electronic Remittance Advice) through Capario (ProxyMed). As you may know, Change Health has assumed services previously provided by Capario (ProxyMed) and as of March 9, 2017, they have closed the 835/ERA connection. **In order to continue to receive your 835/ERAs from MVP, you must establish a new valid connection.**

To establish a new valid connection; contact MVP's EFT/ERA vendor **PaySpan**, refer to MVP's Preferred Clearing House vendor list at mvphealthcare.com/providers/notifications-to-providers, or set up a direct connection with MVP.

- To set up a PaySpan account, visit: www.payspanhealth.com or call **1-877-331-7154**.

PaySpan provides the health care industry's leading solution for Electronic Funds Transfers (EFTs) and Electronic Remittance Advices (ERAs). This service is provided at **no cost** to you and allows online enrollment. Using this free service you can take advantage of EFTs and ERAs to settle claims electronically, without making an investment in expensive EDI software. After a quick online enrollment, you will be able to receive ERAs and import the information directly into your Practice Management or Patient Accounting System.

EFT/ERA electronic processing:

- Improves inquiry-efficiencies by providing professional and institutional providers the self-serve ability to review and re-print remittances.
- Helps assist providers with reducing their administrative costs by automatically posting payments.
- Expedites monies to providers for claims payment because checks won't need to be mail or cleared through the bank; makes payments more convenient; reduces paper handling; streamlines lockbox services; and reduces the risk of lost payments.
- Eliminates the need to re-key remittance details from check stubs, thus saving time and reducing errors.

PaySpan offers a complete solution for claim payment management.

- To set up an MVP Direct Account, email: ediservices@mvphealthcare.com or call **1-877-461-4911**.

If you have any questions with respect to this notice, please contact your Professional Relations Representative.

