

# MVP FASTFAX

News for West Region – Rochester/Buffalo Providers

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**Recent records indicate that you are receiving 835/ERA (Electronic Remittance Advice) through Capario (ProxyMed).** As you may know, Change Health has assumed services previously provided by Capario (ProxyMed) and as of March 9, 2017, they have closed the 835/ERA connection. **In order to continue to receive your 835/ERAs from MVP, you must establish a new valid connection.**

To establish a new valid connection; contact MVP's EFT/ERA vendor **PaySpan**, refer to MVP's Preferred Clearing House vendor list at [mvphealthcare.com/providers/notifications-to-providers](http://mvphealthcare.com/providers/notifications-to-providers), or set up a direct connection with MVP.

- *To set up a PaySpan account, visit: [www.payspanhealth.com](http://www.payspanhealth.com) or call **1-877-331-7154**.*

PaySpan provides the health care industry's leading solution for Electronic Funds Transfers (EFTs) and Electronic Remittance Advices (ERAs). This service is provided at **no cost** to you and allows online enrollment. Using this free service you can take advantage of EFTs and ERAs to settle claims electronically, without making an investment in expensive EDI software. After a quick online enrollment, you will be able to receive ERAs and import the information directly into your Practice Management or Patient Accounting System.

EFT/ERA electronic processing:

- Improves inquiry-efficiencies by providing professional and institutional providers the self-serve ability to review and re-print remittances.
- Helps assist providers with reducing their administrative costs by automatically posting payments.
- Expedites monies to providers for claims payment because checks won't need to be mail or cleared through the bank; makes payments more convenient; reduces paper handling; streamlines lockbox services; and reduces the risk of lost payments.
- Eliminates the need to re-key remittance details from check stubs, thus saving time and reducing errors.

***PaySpan offers a complete solution for claim payment management.***

- *To set up an MVP Direct Account, email: [ediservices@mvphealthcare.com](mailto:ediservices@mvphealthcare.com) or call **1-877-461-4911**.*

**If you have any questions with respect to this notice, please contact your Professional Relations Representative.**

