PROVIDER RESOURCE MANUAL

Effective December 1, 2016

Dear Participating MVP Provider:

Please review the most current version of the MVP Health Care® Provider Resource Manual (PRM). Updates include revisions on operational procedures, plan type offerings and clinical programs. The PRM is available online when you log in to MVP's secure web portal for providers at **www.mvphealthcare.com/provider**.

The manual is designed to serve as a reference tool for participating providers and facilities. Its purpose is to enhance and reinforce the understanding of the roles and responsibilities of participating MVP providers. In turn, this will help ensure that patients' needs are met within the health care coverage provided by their MVP Health Benefits contract.

This manual will be amended as MVP's operational policies change. For the most current version, visit MVP's website.

Thank you for your participation with MVP Health Care.

Sincerely,

Karla Austen
Executive Vice President of Network Management

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