

NCQA RECOGNITION PROGRAMS

The National Committee for Quality Assurance (NCQA) Recognition Programs empower employers, health plans, patients and consumers to make informed health care decisions based on quality. Participation in a NCQA Recognition Program demonstrates that the physician or practice values quality health care delivery and the latest clinical protocols to ensure that patients receive the best care at the right time. A physician or practice who has obtained any of these certifications will have the corresponding NCQA seal next to their name to note this achievement.

To assist members in making health care decisions, visit www.mvphealthcare.com and use our *Find a Doctor* search tool to see if your physician or practice has achieved recognition from NCQA for any of these programs.

A description of the Practice Programs is as follows:

- The Patient-Centered Medical Home Recognition (PCMH) is a way of organizing primary care that emphasizes care coordination and communication to transform primary care into "what patients want it to be." Medical homes can lead to higher quality and lower costs, and can improve patients' and providers' experience of care.
- The Patient-Centered Specialty Practice Recognition (PCSP) is an extended medical home concept for specialists. Specialty practices that become recognized will demonstrate patient-centered care and clinical quality through: streamlined referral processes and care coordination with referring clinicians, timely patient and caregiver-focused care management and continuous clinical quality improvement.
- The Patient-Centered Connected Care™ Recognition supports clinical integration and communication, creating a roadmap for how sites delivering intermittent or outpatient treatment—but do not act as the primary care provider for a majority of its patients—can effectively communicate and connect with primary care and fit into the medical home "neighborhood."
- The Physician Practice Connections' Program (PPC) recognized practices that used systematic processes and information technology to enhance the quality of patient care. This program is now retired and no longer accepting applications.

A description of the Clinician Programs is as follows:

- The Diabetes Recognition Program (DRP) recognizes clinicians who use evidence-based measures and provide and provide excellent care to their patients with diabetes.
- The Heart/Stroke Recognition Program (HSRP) recognizes clinicians who use evidence-based measures and provide excellent care to their patients with cardiac disease or who have had a stroke.
- The Back Pain Recognition Program (BPRP) recognized physicians and chiropractors who deliver superior care to millions of Americans who suffer from low back pain. This program is now retired and no longer accepting applications.