

MVP FASTFAX

News for West Region – Rochester/Buffalo Providers

A NEW PROGRAM FOR MEDICARE ADVANTAGE PLAN NURSING HOME RESIDENTS

MVP is offering Optum™ CarePlus to Medicare Advantage plan members who are residents in select nursing homes. Through CarePlus, a nurse practitioner or physician assistant follows a treat-in-place care model, working with members as health care advocates and offering an extra layer of specialized care.

A nurse practitioner or physician assistant meets with the member one-on-one to help manage their overall health, any chronic conditions, prescription medications or other concerns. Visits are conducted as needed – monthly, weekly or daily – with additional availability 24/7 by phone. Clinicians collaborate with the primary care physician and others on the health care team to coordinate multiple treatments, health maintenance and preventative care services. The nurse practitioner or physician assistant is also the main point of contact for family members about their loved one's ongoing care.

MVP's goal is to keep members healthier by taking care of their health needs where they live, identifying changes in health conditions before they become serious, avoiding emergency room visits and hospital admissions, and providing extra support for their overall care.

MVP Medicare Advantage plan members must sign-up to participate in CarePlus. Members who qualify will receive information about the program this month. There is no extra cost to participate in CarePlus as an MVP Medicare Advantage plan member; participation does not affect MVP membership.

**Questions? Please contact the Customer Care Center for
Provider Services. Representatives are available weekdays from
8:30 a.m. – 5:00 p.m. Eastern Time at 1-800-999-3920.**

