

MVP FASTFAX

News for West Region – Rochester/Buffalo Providers

DME NETWORK EFFECTIVE JULY 1, 2014

MVP Health Care® will offer a new, streamlined network of Durable Medical Equipment (DME) providers as of July 1, 2014. The new network offers local, regional and national coverage; thus providing access to high-quality, cost-efficient DME in all parts of our service area. Please refer to the listing below of DME providers effective July 1.

MVP communicated this change on February 24, 2014 to members who purchased DME from a provider that will no longer be part of the new network. Your patients may ask you to re-write a prescription or call in a new prior authorization as a result of this change. Please note that members who rent medical equipment on a rent-to-own basis from their current medical supply vendor on or before June 30, 2014 may continue to use that same medical supply vendor until the end of their rental agreement.

Byram Healthcare	Nationwide (order by phone or online)	1-877-902-9726 ext. 33999 www.byramhealthcare.com
Consolidated Medical	Dutchess, Orange, Putnam, Rockland, Sullivan, Ulster and Westchester counties	845-565-5820
Franciscan Health Support	Broome, Cayuga, Chenango, Cortland, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Oswego, St. Lawrence, Tioga and Tompkins counties	315-458-3200
Guthrie Medical Supply Depot	Corning, NY Ithaca, NY Sayre, PA Towanda, PA Wellsboro, PA	607-962-5205 607-273-4727 570-888-3488 570-268-2140 570-723-8720
Halprin Medical & Surgical Supply	Canandaigua area Rochester area	585-396-9900 585-697-3520
Lincare, Inc.	Nationwide	1-855-329-8148
Lourdes Health Support	Binghamton area	607-724-0115
Monroe Wheelchair	All of New York	1-888-546-8595
ProcAir	All of New York	1-877-912-3247
Professional Home Care	Norwich area Vestal area	607-336-5131 1-800-637-6561
Quinlan's	Canandaigua, Geneseo, Montour Falls and Wayland areas	1-800-903-5630
St. Elizabeth Health Support	Utica area	315-737-0310
Tri-Lakes Home Medical Equipment, Inc.	Clinton, Essex, Franklin, Hamilton and St. Lawrence counties	1-800-333-9488
Upstate Homecare DME, Medical and Respiratory Supply	Rochester area Syracuse area Utica area	1-800-642-4411 1-888-648-2211 1-800-828-5511

Questions? Please contact the Customer Care Center for Provider Services. Representatives are available weekdays from 8:30 a.m. – 5:00 p.m. Eastern Time at 1-800-999-3920.

